How aware are All Graduate Students of the following Graduate School Services?

- Percent who used the service.
- Percent who were aware of the service but never used it.
- Percent who were not aware that the service existed.

### Dissertation Writing Workshop
- Ph.D.: 54.4%
- Masters: 50.3%
- Graduate Professional: 39.7%
- Ph.D.: 29.5%
- Masters: 39.7%
- Graduate Professional: 25.3%

### Dissertation Formatting Workshop
- Ph.D.: 58.9%
- Masters: 49.5%
- Graduate Professional: 41.8%
- Ph.D.: 19.3%
- Masters: 8.7%
- Graduate Professional: 3.2%

### Funding Guide
- Ph.D.: 40.8%
- Masters: 39.0%
- Graduate Professional: 24.1%
- Ph.D.: 26.5%
- Masters: 14.4%
- Graduate Professional: 8.2%

### Career Guide
- Ph.D.: 45%
- Masters: 43.5%
- Graduate Professional: 47.7%
- Ph.D.: 11.5%
- Masters: 16.1%
- Graduate Professional: 6.3%

### Formatting Guide
- Ph.D.: 41.7%
- Masters: 37.9%
- Graduate Professional: 49%
- Ph.D.: 29%
- Masters: 13.1%
- Graduate Professional: 1.9%

### Graduate Student Resource Guide
- Ph.D.: 41.4%
- Masters: 32.1%
- Graduate Professional: 27%
- Ph.D.: 34.6%
- Masters: 26.5%
- Graduate Professional: 9.5%
- Ph.D.: 38.3%
- Masters: 38.3%
- Graduate Professional: 26.6%
How aware are All Graduate Students of the following Graduate School Services?

- **By Degrees Newsletter**
  - Percent who used the service: 39.8, 31.4, 28.8
  - Percent who were aware of the service but never used it: 50.3, 33.1, 22.2
  - Percent who were not aware that the service existed: 0, 16.6, 6.3

- **Research Integrity Newsletter**
  - Percent who used the service: 36.8, 34.2, 49
  - Percent who were aware of the service but never used it: 35.7, 29, 15.3
  - Percent who were not aware that the service existed: 71.5, 28.8, 3.8

- **Conflict resolution Program**
  - Percent who used the service: 48.4, 41.1, 41.4
  - Percent who were aware of the service but never used it: 52.7, 41.4, 25.9
  - Percent who were not aware that the service existed: 10.5, 5.9, 1.9

- **The Graduate School Web Page**
  - Percent who used the service: 47.1, 32.2, 39.2
  - Percent who were aware of the service but never used it: 32.5, 20.6, 28.3
  - Percent who were not aware that the service existed: 72.2, 8.2, 8.2

- **Communication/Presentation Workshop**
  - Percent who used the service: 45.3, 33.7, 53.4
  - Percent who were aware of the service but never used it: 38.1, 8.5, 3.2
  - Percent who were not aware that the service existed: 11, 3.2, 25.9

- **Certification of College teaching Program**
  - Percent who used the service: 49.1, 40.1, 37.9
  - Percent who were aware of the service but never used it: 54, 8.1, 3.8
  - Percent who were not aware that the service existed: 73.4, 22.8, 3.8
How aware are All Graduate Students of the following Graduate School Services?

Access to The Graduate School staff (e.g. Dean, Associate Dean...)

- **Percent who used the service.**
- **Percent who were aware of the service but never used it.**
- **Percent who were not aware that the service existed.**

<table>
<thead>
<tr>
<th>Service</th>
<th>Ph.D.</th>
<th>Masters</th>
<th>Graduate Professional</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent who used the service</td>
<td>28.3</td>
<td>24.8</td>
<td>27.8</td>
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<tr>
<td>Percent who were aware of</td>
<td>44.4</td>
<td>38</td>
<td>54.4</td>
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<tr>
<td>the service but never used it</td>
<td>27.3</td>
<td>37.2</td>
<td>17.7</td>
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<tr>
<td>Percent who were not aware</td>
<td>10</td>
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<td>0</td>
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<td>that the service existed</td>
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